

Information Notice

WHO WE ARE

We are Alpha Motors (Wigan) Limited t/a Alphalease and our registered office is Park Lane Garage, Warrington Road, Goose Green, Wigan, WN3 6XB.

We are authorised and regulated by the Financial Conduct Authority. Registered Number: 653004.

We are a credit broker of vehicle finance, we are not a funder or a lender.

We work in conjunction with National Fleet Services Limited. Their registered address is: 15 Ashton Court, George Road, Bromsgrove Technology Park, B60 3AL. Contact number 0121 45 45 645.

We are acting as a credit broker for the purpose of arranging your selected finance contract. We have a commercial relationship with a carefully selected panel of lenders from whom we may receive a commission. We do not charge a fee for our credit brokering services, however we do charge a vehicle sourcing fee of £198.00 including VAT which is payable at the point of order, only once your application for finance has been approved. This can be paid by debit, credit card or BACS.

CANCELLATION AND REFUNDS

Regulated clients can cancel for any reasonably agreed cause. However, if the reason given is spurious or vague, we reserve the right to retain the vehicle sourcing fee to cover our costs. Where an unregulated client wishes to cancel their order, depending upon circumstances, such as change in business requirements the client will not be entitled to a refund of any monies paid but may be eligible for a credit note against future orders up to a maximum of six months from the point of cancellation. Clients should contact the company directly to discuss their position as individual circumstances are considered.

Where a refund is agreed it will be back in a timely manner, utilising the same method by which it is collected.

Please be aware that the supplier may also charge a separate fee in respect of cancellation. The supplier will notify you of the amount and presence of any cancellation fee.

We are not independent financial advisors and so are unable to provide you with independent financial advice.

WHAT YOU CAN DO IF YOU WISH TO COMPLAIN ABOUT OUR SERVICES?

If you wish to make a complaint, please contact us in the first instance by writing to us at...

Alpha Motors (Wigan) Ltd, Park Lane Garage, Warrington Road, Wigan, WN3 6XB

Or telephone us on 01942 231 123

By continuing to accept the quotation and sign an order form you are confirming that you understand and agree to this information notice.

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BVRLA Registration Number: 7006 | Financial Services Register Number: 653004 | Company Registration Number: 04126776 | ICO Registration Number: ZA160128 | VAT Registration Number: 344070580 | Registered Office: Park Lane Garage, Warrington Road, Goose Green, Wigan, WN3 6XB. www.alphalease.co.uk Telephone 01942 231 123